



SUMMARY

I am reliable and detail-oriented, Skilled at thinking on my feet, solving any potential customer issues that arise with minimum help from management. Possess strong ability to establish priorities, multi-task and work within tight timelines, as well as high interpersonal skills demonstrated through the ability to work in a multicultural environment. Willing to relocate: Anywhere

EDUCATION

Thompson Rivers University

Bachelor of Arts and New Media Kamloops
September 2019 to Present

Green Hills Academy

International Baccalaureate Diploma
August 2017 to May 2019

SKILLS

- Video Editing (1 year)
- Financial Reporting (1 year)
- Analytics in sales (2 years)
- 2D animation (Less than 1 year)
- Java for simple tasks (1 year)
- Report Writing (1 year)
- Team Worker (4 years)
- Fluent in 2 languages (8 years)
- Microsoft Office for work and project purposes (6 years)

LANGUAGES

- English (Advanced)
- French (Intermediate)
- Kinyarwanda (Advanced)

PROFESSIONAL EXPERIENCE

Animator/ Internship Thompson Rivers University-Kamloops, BC September 2024 to Present

Key responsibilities:

- Asset Gathering: Research and collect essential data and materials related to the Salmon Arm Project.
- Animation Production: Animate the designed assets, ensuring smooth and engaging motion that aligns with project goals.
- Collaboration: Work closely with team members, including writers, directors, and other animators, to ensure cohesive storytelling and visual consistency.
- Feedback Incorporation: Review and incorporate feedback to refine animations and ensure they meet the highest quality standards.
- Project Management: Manage timelines and deliverables to ensure timely completion of animation projects.

Reference Joceline Andersern

Jandersern@tru.ca

Sales Associate Zumiez Canada-Kamloops, BC April 2022 to June 2024

key responsibilities as a sales associate:

- Greeting Customers: Welcoming and assisting customers as they enter the store, creating a friendly and inviting atmosphere.
- Operating Cash Registers: Handling transactions efficiently, including processing payments and providing accurate change.
- Increasing In-Store Sales: Engaging with customers to understand their needs and recommending products to boost sales.
- Maintaining Sales Floor Appearance: Keeping the sales floor organized, clean, and visually appealing to enhance the shopping experience.
- Cross-Selling Products: Suggesting complementary products to customers to enhance their purchase and increase sales.
- Directing Customers to Merchandise: Assisting customers in finding the products they are looking for and providing product information, in the end try and convince them to buy for commission.

Reference: Otis Davis Manager +1 (778) 220-2431

**Server/ Cashier BeaverTails Pastry-Ottawa, ON
August 2021 to February 2022**

- Cash handling
 - Operating cash register/ cash out customers
 - Pick up telephone calls to provide information to the customer regarding beavertails products and services.
 - Respond to customer questions regarding orders and menu options.
 - Take and record customer information into the system.
 - Keep records of customer interactions, including complaints and suggestions.
 - Recommend products and services to customers and provide them with beneficial information.
 - keep the store clean according to their standards
- Reference: Sue toddcobeavertails@gmail.com

**Independent Contractor Amnesty International-
Ottawa, ON August 2020 to January 2021**

independent contractor during my time at Amnesty under Envision:

- Fundraising: Utilizing various sales techniques to engage with potential donors and secure contributions for Amnesty's cause.
- Adapting to a New Environment: Quickly adjusting to the fast-paced and dynamic nature of the role and the office setting.
- Engaging with the Public: Interacting with a diverse range of people and effectively communicating the mission and goals of Amnesty to encourage donations.
- Achieving Targets: Meeting fundraising goals and expectations within a short time frame, demonstrating your ability to work under pressure.
- Handling Challenges: Navigating the uncertainties and challenges posed by the onset of the second wave of COVID-19 while maintaining your performance.

Reference Jordan wurah senior director 343-996-6864

**Tim Hortons Team Member Tim Hortons-
Nanaimo, BC June 2021 to August 2021**

- Process customer orders and record them in the restaurant database.
- Relay customers' orders to the kitchen staff.
- Ensure all orders are delivered to the customers promptly.
- Respond to customer inquiries, issue receipts, and record customer suggestions.

Reference: Yvan Ruyange supervisor

Philip Tim supervisor

(250) 667 3037